AB testing / Search / Recommendations

Roman Chyla and the ADS Team

ADS Users Group Meeting, 19-20 Nov. 2020



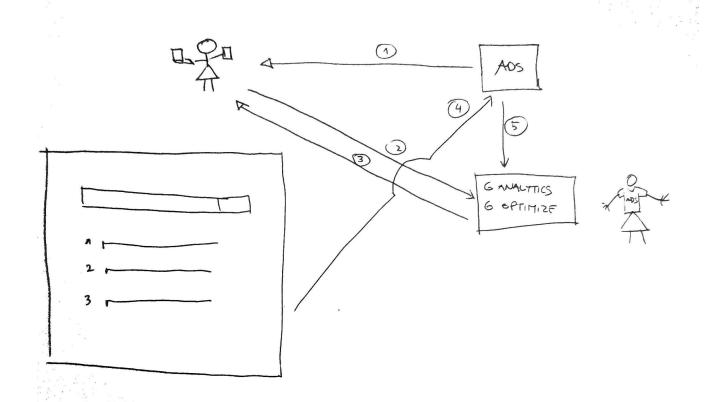




Overview

- A/B Testing
 - To measure impact of changes on user behaviour
- Recommendations
 - First real-life experiment
- Search Engine
 - Many small updates
 - One big: upgrade of the codebase

A/B Overview



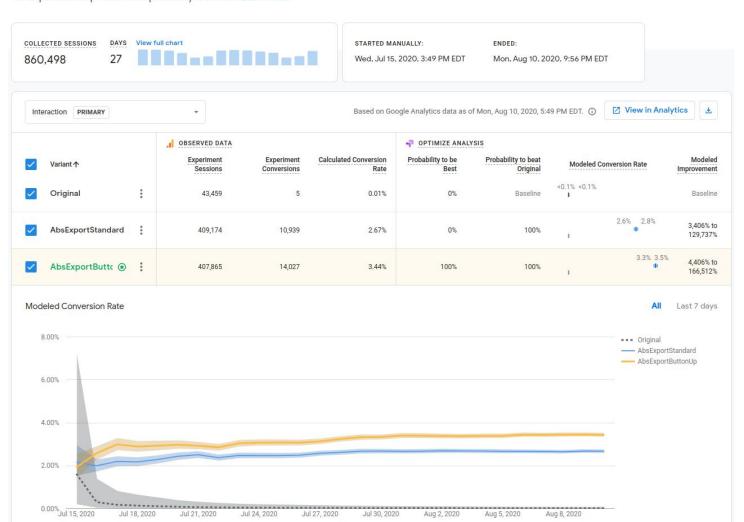
A/B Testing

- Deploy multiple versions to the <u>client</u> (UI)
 - Users are unaware of participating in an experiment
 - "Experiment with ID: 4Sq1k0daScCOQKa1IBX9AA is on variant: 2"
 - Potentially running multiple experiments simultaneously

- Measuring user behaviour

- Tracking actions/events
- Plans for the future: analyze user behaviour across time
 - Step 0: searched
 - Step 1: clicked *ith* result (and spent X seconds reading)
 - Step 2: changed search parameters (unhappy with results, went back/left)
- The time as a very important but hard to capture dimension

"AbsExportButtonUp" has a 100% probability to be best. Learn more.



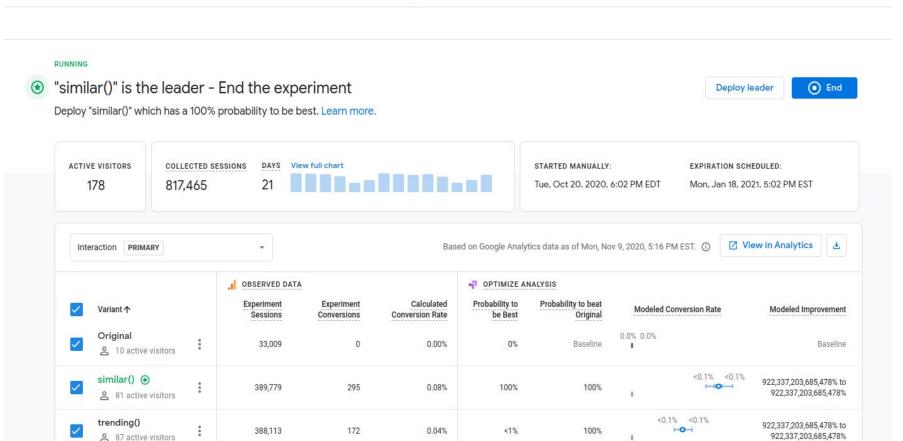
Recommendations



QUICK FIELD: Author First Au	thor Abstract Yea	ar Fulltext All Search Term	ns 🔻
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Recommendations		Search examples	
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Recommendations

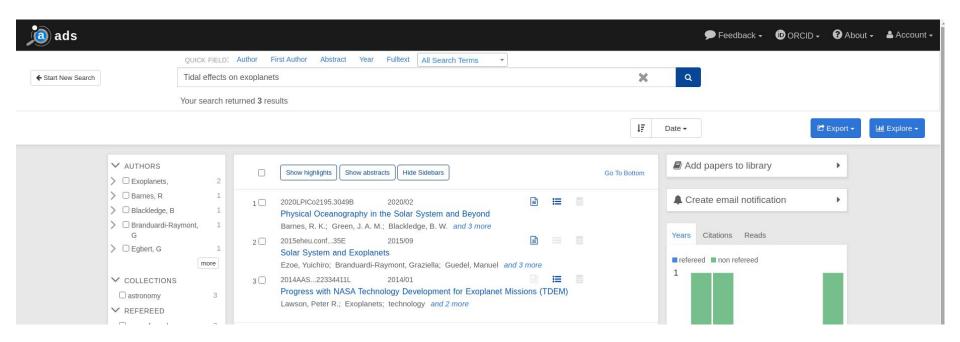
- Second "real" experiment
 - Based on existing implementation of the search (plus one new operator)
 - similar(user) AND entdate:[NOW-5DAYS TO *]
 - trending(user) AND
 - Interesting discussion leading up to the experiment
 - Do we have enough users?
 - Do people even see/care for the area under the search bar?
 - Can we generate meaningful recommendations?
 - Answers are pretty clear-cut
 - Perhaps not what some hoped for, but it is quite nice to have "hard" data



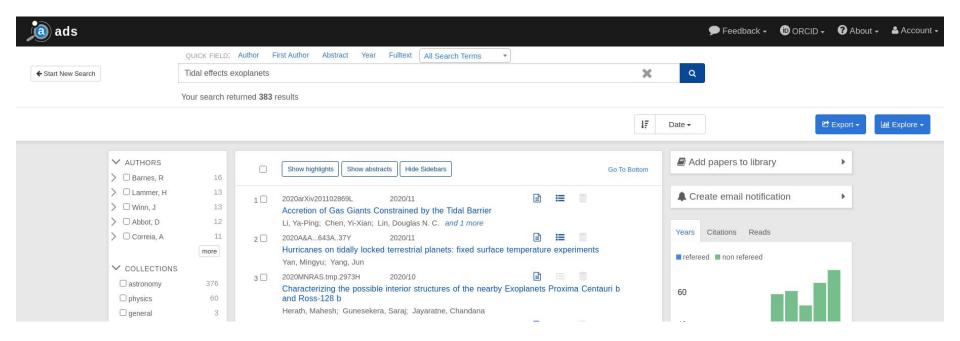
Search (from the last year)

- Significant changes to relevancy computation
 - This was lots of fun
 - Special thanks to Kelly and Alberto
- New algorithm resembles old Classic
 - We don't know if it is good enough!
 - We like it though
 - And users may not actually care (wonderful example of too much ado about nothing)
 - Examples to illustrate the problem [1], [1b], [2], [3]
 - Relevancy in ADS Classic
 - Final score computation in SOLR
 - Picking appropriate weights
 - Avoiding double counting

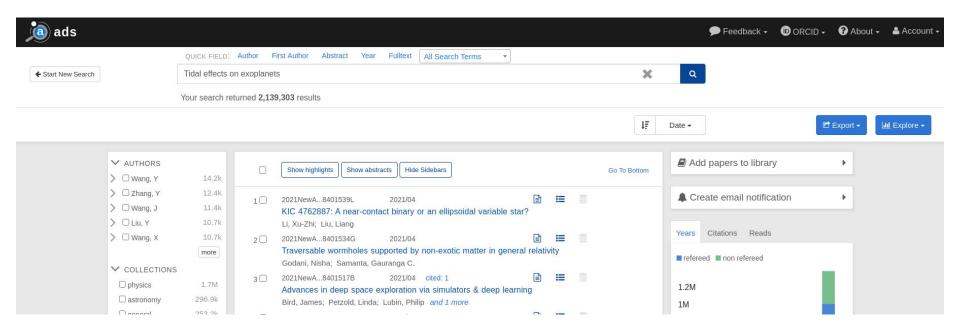
Current ADS (default behaviour)



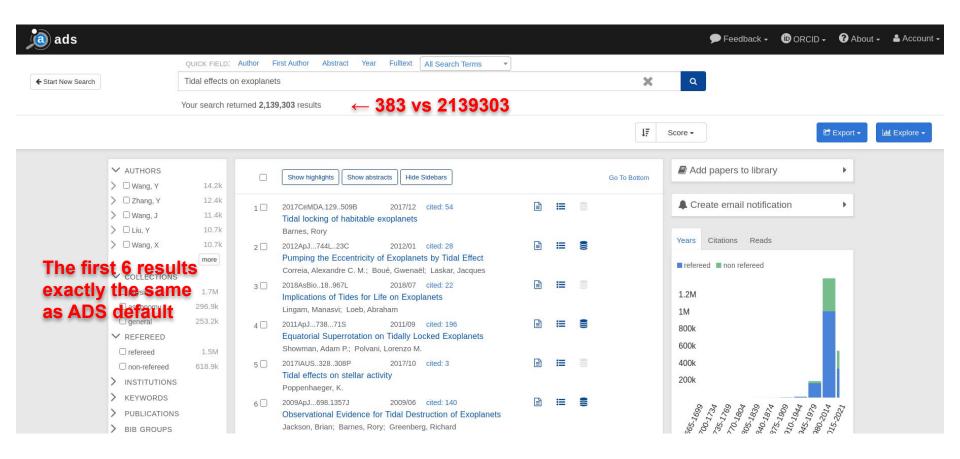
Current ADS (default behaviour II.)



When OR is the default operator



When OR+relevancy is the default



Hopefully in next few months...

- We gather enough evidence to convince ourselves that the default search scoring can (and must) evolve
 - And then start learning to rank better
- Also need to develop better tools/methodology for analyzing data we are collecting
 - Across users/time periods
 - In-house aggregation; analytical engine